How the University of Rochester scales proactive support

New York | USA

Goal

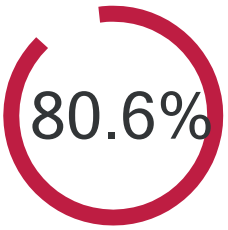
The University wanted students and faculty to have easy access to OBGYN and mental well-being information.

The University of Rochester Medical Center is one of the top academic medical centers in New York.

Hospitals, research centers, physicians' offices, schools, and health services attract patients and doctors worldwide.

Provide immediate assistance, 24/7

The chatbot provides comprehensive answers to students' questions built by the interactive conversational flows.



of questions answered by the bot

Quick and easy to build

With Our no code conversational modeler, both buildingand training the bot were quick and easy.

Go-To-Market time

prism digital